

**Industrial Workwear Limited**

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Jannetta S Lewis
Bright Ideas
42 Wolsingham Drive
Newton Hall
Durham.
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Dear Jannetta,

RE: Bright Ideas Platinum Service Package

Firstly can I thank you for your time and expert advice during our recent power outage when potentially the corruption of our data used by Sage Line 50 could have been disastrous to our business. Fortunately where this would have once been a major problem to Industrial Workwear Limited we can now relax in the knowledge that 'Bright Ideas' have provided us with a comforting solution by the implementation of their 'Platinum Server Service Package'.

Because we now have our own local server and both local & remote server back ups of all of our important data this type of unforeseen activity had no lasting effect on our ability to conduct business. This was complemented by our easy to use web interface to retrieve this stored data. We think that the additional protection from any undesirable outside activity by the monitoring and management of our firewall by 'Bright Ideas' is outstanding and all for an economical fee.

It has proved to us that automatic back ups must be a routine activity to businesses and that the Bright Ideas solution covers all these requirements. IWL will definitely be recommending this product to other companies.

Well Done,

Regards,

Geoff Dodd
(Director)